

# VHA Bulletin

## Resources for National Safety and Quality Health Service Standards

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Dear Member,

The **Australian Commission for Safety and Quality in Health Care** (ACSQHC) has released draft resources to help health organisations implement the *National Safety and Quality Health Service (NSQHS) Standards*. The ACSQHC has prepared 3 types of resources following initial consultation with health services:

- **Safety and Quality Improvement Guides**

Safety and Quality Improvement Guides have been drafted for each of the 10 NSQHS Standards. The Guides are primarily intended for use by those directly involved in the provision of clinical care, and have been designed to assist health service organisations to focus their quality improvement activities within the framework set by the NSQHS Standards. They include key tasks, suggested strategies, and possible outputs for each of the Standards.

- **Accreditation Workbooks**

Accreditation Workbooks have been developed for hospitals and day procedure services. The Workbooks have been designed to provide information on the process of accreditation, such as applying for non-applicable items, checklists and tools needed for self-assessment. The Workbooks are written to assist quality managers responsible for managing the process of accreditation.

- **Guide for Dental Practices**

A Guide has been designed to assist dental practices assess their compliance with the NSQHS Standards. It primarily focuses on the process of accreditation and explains the key steps in an accreditation process by using examples to demonstrate how Standards are met. Additional resources are also available to assist dental practices prepare for accreditation.

Members are invited to complete a 10-minute survey on the adequacy, usability, and effectiveness of these resources in guiding health services in the implementation of the NSQHS Standards. For more information on the Standards and to accomplish the survey, please visit the [ACSQHC website](http://www.acsqhc.gov.au).

Kind regards,



Trevor Carr  
Chief Executive