

VHA GOVERNANCE CONFERENCE

Managing the minefield

JOIN US AS WE SHARE THE INSIGHTS NEEDED TO PROVIDE SAFE AND QUALITY HEALTH SERVICES BOARD GOVERNANCE FOR VICTORIAN COMMUNITIES.



The Honourable Nicola Roxon

Keynote speaker:

The Honourable Nicola Roxon - Chair, Cancer Council Australia

At a time of increased scrutiny on governance, culture and social responsibility Ms Roxon's wide experience brings a fresh perspective to health service board members.

She was Australia's first female Attorney-General and a former federal Health Minister.

Ms Roxon has also been on the boards of complex, large organisations which are typically highly-regulated with demanding shareholder relationships.



Karen Cusack

Guest speaker:

Karen Cusack - Health Complaints Commissioner

The commissioner operates under the new Health Complaints Act, which broadens the definition of a health provider to any practitioner engaged in assessing or improving a person's health.

Lawyer Karen Cusack was appointed as Health Complaints Commissioner on 1 February. Among her powers, the commissioner is able to ban unregistered practitioners from treating

patients, and issue public warnings if her office believes a health provider poses a serious danger, even before an investigation has been finalised, effectively naming and shaming those who could be putting people at risk.

For the first time, the commissioner can take complaints about health services from anyone, not just patients, and can investigate without receiving a complaint.

Invited speakers

- **Minister for Health Jill Hennessey**
- **Prof Euan Wallace CEO** – Safer Care Victoria
- **Prof Debora Picone CEO** – Australian Commission on Safety and Quality in Health Care

When: Thursday 18 May 2017
Where: NAB @ The Village – The Hall
 700 Bourke Street, Docklands
Time: Registration from 8:30am
 Conference 9am-4pm

Cost: **VHA members:** \$250 per ticket
Non members: \$380 per ticket
RSVP: 11 May 2017

To register for this event, visit vha.org.au/events