

Dear Member,

As part of the 2011 National Health Reform Agreement, the National Health Performance Authority (NHPA) was established to provide an independent monitoring and reporting structure to oversee the performance of the Australian health system.

The NHPA will:

- Report on the performance of hospitals (public and private) and Local Hospital Networks (LHN) through Hospital Performance Reports, and on Medicare Locals through Healthy Communities Reports covering:
 - Service and financial performance standards and targets agreed to by COAG
 - The National Access Target and National Access Guarantee
 - National Clinical Safety and Quality Standards
- Identify:
 - High-performing organisations, to facilitate sharing of innovative and effective practices
 - Poorly performing organisations to the Commonwealth, states and territories, to assist with performance management
- Provide a comparative analysis of the performance of hospitals, LHNs and Medicare Locals across jurisdictions and across the public and private sectors, in order to identify best practice and ensure focus on the achievement of results

The Commonwealth, states and territories are responsible for providing the NHPA with the data necessary to prepare reports. To the greatest extent possible the NHPA will use existing data sets via existing data agencies, to minimise duplication of reporting obligations.

Both the Hospital Performance Report and the Healthy Communities Report will measure performance against agreed standards. Standards for the clinical safety and quality of health services will be developed and approved by the Australian Commission on Safety and Quality in Health Care, and agreed to by health ministers. Standards that do not involve safety and quality measures will be approved by COAG.

The initial set of indicators for the NHPA was agreed by COAG in December 2011. However the NHPA will be able to recommend changes to the indicator set once extensive clinical and community consultations have taken place. Any changes to the indicator set must be agreed by Australian health ministers.

On 3 May, the NHPA released the Performance and Accountability Framework (the Framework). The Framework provides detail about which indicators will be used to define health service performance across three domains: equity; effectiveness; and efficiency of service delivery in healthcare.



Victorian Healthcare
Association

Member Bulletin

**NATIONAL HEALTH PERFORMANCE AUTHORITY:
PERFORMANCE & ACCOUNTABILITY FRAMEWORK**

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Hospital Performance Report indicators

6.2.1 Effectiveness - Safety and quality

6.2.1.1 Hospital Standardised Mortality Ratio

6.2.1.2 Death in low-mortality Diagnostic Related Groups

6.2.1.3 In-hospital mortality rates for:

- Acute myocardial infarction
- Heart failure
- Stroke
- Fractured neck of femur and
- Pneumonia

6.2.1.4 Unplanned hospital readmission rates for patients discharged following management of:

- Acute Myocardial Infarction
- Heart failure
- Knee and hip replacements
- Depression
- Schizophrenia and
- Paediatric tonsillectomy and adenoidectomy

6.2.1.5 Healthcare associated *Staphylococcus aureus* (including MRSA) bacteraemia

6.2.1.6 Healthcare associated *Clostridium difficile* infections

6.2.1.7 Rate of community follow up within the first seven days of discharge from a psychiatric admission

6.2.2 Effectiveness - Patient experience

6.2.2.1 Measures of the patient experience with hospital services

6.2.3 Equity and effectiveness - Access

6.2.3.1 Access to services by type of service compared to need

6.2.3.2 Emergency Department waiting times by urgency category

6.2.3.3 Percentage of Emergency Department patients transferred to a ward or discharged within four hours, by triage category

6.2.3.4 Elective surgery patient waiting times by urgency category

6.2.3.5 Cancer care pathway - waiting times for cancer care

6.2.4 Efficiency - Efficiency and financial performance

6.2.4.1 Relative Stay Index for multi-day stay patients

6.2.4.2 Day of surgery admission rates for non-emergency multi-day stay patients

6.2.4.3 Cost per weighted separation and total case weighted separations

6.2.4.4 Financial performance against activity funded budget (annual operating result)

Healthy Communities Report indicators

6.3.1 Effectiveness - Safety and quality

6.3.1.1 Selected potentially avoidable hospitalisations

6.3.1.2 Percentage of diabetic patients who have a GP annual cycle of care

6.3.1.3 Percentage of asthma patients with a written asthma plan

6.3.1.4 Aged standardised mortality of potentially avoidable deaths

6.3.1.5 Five year survival proportions of selected cancers

6.3.2 Effectiveness - Patient experience

6.3.2.1 Measures of patient experience



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6.3.3 Equity and effectiveness- Access

- 6.3.3.1 Access to services by type of service compared to need
- 6.3.3.2 GP type service use
- 6.3.3.3 Allied health type service use
- 6.3.3.4 Specialist service utilisation
- 6.3.3.5 Waiting times for GP services
- 6.3.3.6 Waiting times for community health services
- 6.3.3.7 Screening rates for breast, cervical and bowel cancer
- 6.3.3.8 Vaccination rates for children
- 6.3.3.9 GP service utilisation by residents of Residential Aged Care Facilities
- 6.3.3.10 Proportion of children with three year old developmental health check
- 6.3.3.11 Number of women with at least one antenatal visit in the first trimester
- 6.3.3.12 After hours GP service utilisation
- 6.3.3.13 Primary care-type Emergency Department attendances
- 6.3.3.14 Percentage of the population receiving primary mental health care
- 6.3.3.15 Rates of contact with primary mental health care by children and young people

6.3.4 Efficiency - Financial performance

- 6.3.4.1 Financial performance against budget.

Note: further financial indicators to be developed by the Authority.

6.3.5 Population health outcome measures (included in healthy communities reports to provide context for the interpretation of Medicare Local performance indicators)

- 6.3.5.1 Incidence of selected cancers
- 6.3.5.2 Incidence of ischaemic heart disease
- 6.3.5.3 Prevalence of diabetes
- 6.3.5.4 Prevalence of smoking
- 6.3.5.5 Prevalence of overweight and obese status
- 6.3.5.6 Incidence of end stage kidney disease
- 6.3.5.7 Estimated life expectancies at birth
- 6.3.5.8 Infant/young child mortality rate
- 6.3.5.9 Proportion of babies born with low birth weight

Copies of the Performance and Accountability Framework can be accessed at:
<http://nhpa.gov.au/internet/nhpa/publishing.nsf/Content/perfaccountframe-lp>.

If you would like to discuss any issues regarding this bulletin please contact Chris Templin on 9094 7777 or chris.templin@vha.org.au

Kind regards,

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Chief Executive